

Classic



Encore

SECURITY

GUARANTEE

PRODUCT COVER

Royale high security Excalibur shootbolt locks and Kenrick Easy Fit window locks. Royale has such confidence in the ability of its patented high security window and door products to prevent forced entry that it provides the following security pledge.

THE ROYALE PLEDGE - KENRICK

Free security cover

Up to £500 towards the cost of replacing damaged window or door

Up to £500 towards the cost of replacing stolen property

Cover period 10 years from date of installation

Terms and Conditions apply, see over for details.



REGISTRATION FORM

TO BE COMPLETED BY THE INSTALLER

Company Name: _____

Address: _____

Post Code: _____

Tel No: _____

Installation Date: _____

I declare that all the window and door locking mechanisms and hinges have been adjusted correctly and the house holder informed of the correct operation and maintenance.

Name: _____ Position: _____

Signature: _____ Date: _____

TO BE COMPLETED BY THE HOUSEHOLDER

Name: _____

Address: _____

Post code: _____

Tel No: _____

Type of Property: _____ Age of Property: _____

No. of opening Windows Fitted: _____

I have read and agree to abide by the terms and conditions of the Royale Security Guarantee and wish to register. I have noted the maintenance instructions.

Signature: _____ Date: _____

Terms and Conditions

The Terms and Conditions governing the guarantee promoted under the name 'Kenrick Security Guarantee' are as defined below and shall be binding on Kenrick, the Householder and Fabricator as defined below:

1. Definitions

The following shall apply:

Window Locking System	means either the Kenrick Excalibur or Centurion shootbolt lock and either Kenrick security friction hinges or Kenrick standard friction hinges supported by Kenrick anti jemmy hinge protectors fitted to the same vent in conjunction with any other Kenrick specified products.
Door locking systems	means the Kenrick door lock and Kenrick door hinge, which must be fitted to the same door. the minimum specification is 2 hooks for a single door and 2 hooks plus 4 shootbolts for french doors, with 3 no. Kenrick security hinges per door leaf.
Kenrick	means Archibald Kenrick & Sons Limited.
Householder	means the owner of the property in which the Kenrick Locking System is installed.
Fabricator	means the person or company who manufactures the windows or doors and who must be approved by Kenrick.
Guarantee	means the guarantee scheme known as the 'Kenrick Security Guarantee'.
Registration form	means the registration form completed by the Fabricator and Householder in accordance with clauses 3.

2. Conditions

- 2.a** The guarantee is valid for a period of 5 years from the date of installation provided a correctly completed registration form is received and acknowledged by Kenrick as specified in clause 3.
- 2.b** The guarantee is only valid when:
- Kenrick Excalibur or Centurion shootbolt locks are used in conjunction with Kenrick Security friction hinges or Kenrick standard friction hinges backed by Kenrick anti jemmy hinge supports and any other Kenrick specified products on the same vent, and all the specified products are supplied by Kenrick.
 - Kenrick door locking mechanisms and Kenrick door hinges are fitted together on the same door sash and frame.
 - The Kenrick window and door locking systems have been fitted and adjusted correctly as per Kenrick's instructions.
 - The Kenrick window and door locking systems have been fitted a Kenrick approved Fabricator.
 - There have been no alterations, modifications or additions to the window or door locking systems.
 - The locking system is fully engaged in the closed position, key locked and key removed from the lock.
 - Forced entry by the use of the night vent position and glass breakage are specifically excluded from the guarantee scheme.
- 2.c** Only windows and doors manufactured to the recommendations of the system/profile manufacturer will be covered by the guarantee unless otherwise agreed in writing by a Director of Kenrick.
- 2.d** This guarantee shall only apply in the event of an unauthorised break in to the Householders property where evidence is provided that the break in resulted solely from the failure of a correctly fitted, correctly adjusted and correctly maintained Kenrick window or door locking system.
- 2.e** In such event Kenrick will reimburse the Householder up to £500 (inclusive of VAT) towards the cost of replacing the forced window or door and will pay the the Householder up to £500 towards the loss or damage to contents of the home which are not insured by any other policy.

3. Registration

- 3.a** This guarantee will only apply to window or door locking systems which are supplied to Householders who have successfully registered with Kenrick and who have been supplied by Fabricators who are approved by Kenrick. The Registration Form must be completed by the Fabricator and Householder and returned to Kenrick within 4 weeks of the installation of the windows. All registrations will be acknowledged in writing to the Householder within 14 days of receipt.

4. Claims

- 4.a** The Householder must report the break in to the police within 24 hours of discovery and obtain a Crime Reference Number.
- 4.b** The Householder must report the break in to Kenrick within 3 working days of discovery, Kenrick will then send out the claim documents.
- 4.c** Kenrick reserve the right to inspect the damaged window and window locking system or door and door locking system and the House holder shall permit Kenrick to inspect them at any time prior to repair or replacement or otherwise retain the damaged the damaged window or door and fittings for later inspection.
- 4.d** Kenrick will within 28 days of receipt of a claim form meet the costs of replacing the damaged window or door up to a maximum of £500 (inclusive of VAT) provided the Householder has correctly completed the claim form and provided documentary evidence of the cost ensured an that the repair has been carried out by a competent company.
- 4.e** Kenrick will within 28 days of receipt of a correctly completed claim form make a payment of up to £500 to the Householder in respect of other damage and loss of property provided it occurred during the break in and is not covered by any other insurance policy.
- 4.f** Kenrick will not be liable under this guarantee if the break in has been caused wholly or partly by the negligence of the Householder or any reason or event other than failure of the Kenrick window or door locking systems.

5. General

- 5.a** Only one claim per household can be made within the guarantee period.
- 5.b** Kenrick's maximum aggregate liability under this guarantee shall be limited to the lower of £1,100 (inclusive of VAT) or the cost of the window or door repair and uninsured loss.
- 5.c** This guarantee does not exclude any statutory rights which the Householder and the Fabricator, may have against Kenrick.
- 5.d** In the event of any conflict between these and any other terms and conditions between Kenrick and Fabricator, these terms and conditions shall prevail.
- 5.e** Without prejudice to the rights of any Householders whose registrations have already been accepted Kenrick may withdraw this guarantee at any time at its discretion.
- 5.f** This guarantee may be assigned by the Householder during the guarantee period to a new owner in the event that the property is sold. The assignment will take effect upon the assignee giving notice to Kenrick of the assignment which must be given within 28 days of the sale of the property.
- 5.g** Any breach by the Householder or the Fabricator of any of the above terms shall immediately invalidate guarantee.